

June 14, 2021



Dear Resident and Resident Representatives

As many of you are aware on May 28, 2021 the CDC released updated guidance for fully vaccinated people in non-healthcare settings. At this time the Health Care Center's regulatory bodies, CMS and DOH, have not released any additional guidelines. Although the number of fully vaccinated people continues to grow, facemasks are still required by all visitors and team members, regardless of vaccination status while in the Health Care Center. All visitors also must continue to sign-in and sign-out at the kiosk each visit. I would like to update you on a few changes that will be taking place in the Health Care Center due to increased vaccination rates and the decreased county positivity rate.

Visitation

As of June 20, 2021 visits will no longer need to be scheduled. Outdoor visitation is still the preferred location for visits. Visitation in resident rooms is not permitted at this time. Visits will continue to be held during the following times:

Monday – Friday 9 AM – 12 PM, 1 PM- 5:30 PM and 7 PM – 8 PM

Saturday 9 AM- 12 PM, 1 PM – 4 PM

Sunday 1 PM – 5 PM

Outdoor Visitation

Outdoor visits can take place at the Main Entrance, by the fountain, under one of the tents off to the right of the Main Entrance, The Friendship Garden (accessible from the first floor of the HCC) as well as the MeadowBrook Great Room Patio and Heather Garden's patio (accessible from the Meadowbrook level of the Health Care Center.) Staff can assist you with locating and accessing any of our beautiful outdoor locations. If the resident is fully vaccinated, eating, drinking, and pets are allowed for outdoor visits only. Pets must have up to date vaccines and proof should be sent to Diane Kabbeko (dkabbeko@telhai.org) prior to your visit. Masks are not required during outside visits if both the resident and visitor(s) are fully vaccinated. Outdoor visits will also no longer be limited to just 2 visitors. All visitor(s) must still sign-in and sign-out at the kiosk in the main lobby. Masks must be worn when signing-in and out and when transporting the resident to and from the visit. A friendly reminder that only one (1) visitor should be going to the unit to pickup or drop off the resident after the visit. All residents must be signed out at the nurses' station to ensure staff is aware of the location of residents in the event there is an emergency.

Indoor visitation

If you would like to have your visit indoors or during times of inclement weather, you will need to continue to use the Chapel and wear a facemask during the duration of your visit. To be able to accommodate all visitors' indoor visits will continue to be limited to two (2) visitors at a time and for one (1) hour in length.

In-person care plan

I am happy to announce that we will be resuming in-person care plan meetings starting the week of July 5, 2021. When you call to schedule your care plan meeting you can notify the social worker if you would like an in-person meeting or talk to the care plan team via phone.

Outings for Non-Medical Reasons

Residents who are fully vaccinated are able to leave the facility for less than 24 hours (e.g. community outings with family or friends) and not need to quarantine when they return. Infection prevention and control precautions (including universal masking, hand hygiene, and physical distancing) are strongly encouraged to be maintained during the outing.

We are hopeful that additional guidance will be released from our regulatory bodies in the near future. We appreciate everything you are doing to help keep our resident's safe. Please share this information with family members and friends who will be coming to visit Tel Hai. If you have any questions please feel free to contact me at 610-273-9333 ext 2011 or jwilliams@telhai.org.

Janice Williams NHA
Nursing Home Administrator