



Coronavirus (COVID-19) Information Update:

Thursday, January 14, 2021

We wanted to provide you updated information related to Tel Hai's infection prevention methods and our response to the COVID-19 pandemic.

Since our last communication on Wednesday, January 6, we're blessed to share that **88** Meadows Health Care Center residents are officially 'recovered' from COVID-19. We appreciate your support and continue to ask for prayers for our resident families, team members and our community.

Unfortunately, we've had additional cases of COVID-19 positive test results among our community. Please reference the 'Cumulative COVID-19 Cases' chart on our website, which includes all cumulative cases since March. We are now again reporting active cases of COVID-19 among team members and residents, along with those who have recovered. These numbers provide us both hope and insight into how this disease has progressed through our community

We are still proceeding with our 'Outbreak Testing' strategy, per guidance by the PA Department of Human Services and PA Department of Health. As COVID-19 testing progresses, these tests may result in additional COVID-19 positive cases. Symptoms of COVID-19 typically appear 2-14 days after a potential exposure, and we will be closely and actively monitoring all our residents and team members for signs and symptoms of COVID-19 within Meadows Health Care Center and Lakeview Personal Care.

For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19. Communication methods include written notices our website at www.telhai.org/Covid19 and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.