



Coronavirus (COVID-19) Information Update:

3 New Positive Cases of COVID-19

Wednesday, November 25, 2020

We received notification that three additional Lakeview non-direct care team members tested positive for COVID-19.

Two team members were tested on November 22 and results were received on November 24. The team members are currently off-campus and were last on campus on November 20.

One team member was tested on November 24 and results were received today, November 25. The team member is currently off-campus and was last on campus on November 22.

We believe that the exposure risk to residents is low. We are currently following the “Criteria for Return to Work for Health Care Personnel with Confirmed or Suspected COVID-19” guidance issued by the Centers for Disease Control and Prevention (CDC) for team members who have tested positive for COVID-19.

For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19.

Communication methods include written notices our website at www.telhai.org/Covid19 and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.