



## Coronavirus (COVID-19) Information Update:

**2 New Positive Cases of COVID-19**

**Monday, November 23, 2020**

This weekend, we received notification that two additional individuals tested positive for COVID-19.

A Lakeview Personal Care resident was tested on November 20 and results were received on November 22. The resident is currently within Lakeview.

A Lakeview Personal Care non-direct care team member was tested on November 20 and results were received on November 22. The team member is currently off-campus and was last on campus on November 18.

We believe that the exposure risk to other residents and team members is low. Please be assured, that we are trained and well-equipped to safely care for the resident, while minimizing the risk of the spread of COVID-19 to other individuals.

For all previously announced COVID-19 positive cases, please visit our website at [www.telhai.org/COVID19](http://www.telhai.org/COVID19) for a complete, historical listing.

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### COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19. Communication methods include written notices our website at [www.telhai.org/Covid19](http://www.telhai.org/Covid19) and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.