



Coronavirus (COVID-19) Information Update:

Friday, November 20, 2020

Dear Tel Hai Friends & Family,

It's with great sadness and sorrow I share the most difficult news of the effect of this global pandemic onto the Tel Hai community.

Yesterday, we received notification that a Lakeview Personal Care resident passed away. Prior to their death, it was confirmed the individual tested positive for COVID-19. Our hearts go out to the family and friends of this resident and the team members within this loving community that provided support and care to this individual.

Additionally, a Lakeview direct-care team member tested positive for COVID-19 yesterday and is currently off-campus. Subsequently, we are proceeding per guidance by the PA Department of Human Services and PA Department of Health to conduct 'Outbreak Testing' on all residents of Lakeview Personal Care, all residents of Meadows Health Care Center and any team member that has worked or is currently working in either of these areas. As COVID-19 testing progresses, these tests may result in additional COVID-19 positive cases.

At this time, please join me in offering prayer and support as we grieve together. As you have experienced, Tel Hai team members have worked tirelessly to ensure the safety of our entire community since March. I am proud of the work they have done and their commitment to our infection prevention methods.

Please be assured, that we remain committed and determined to minimize the risk of the spread of COVID-19 to other individuals. Our team is trained and well-equipped to safely care for all our residents, at all levels of care.

We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. **We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.** Residential living residents are encouraged to consult their healthcare provider if experiencing signs or symptoms of a respiratory infection, such as a fever, cough, shortness of breath, sore throat or worsening symptoms.

We will continue to provide you with periodic updates on our efforts to combat COVID-19. Communication methods include email, Channel 965, on our website and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862. Further written communication will be provided as needed. For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

A handwritten signature in dark ink that reads "Dave Shenk".

Dave Shenk
President & CEO
Tel Hai Retirement Community