



**Coronavirus (COVID-19) Information Update:
2 New Positive Cases of COVID-19,
Closing In-Person Dining & Gov. Wolf's PA Order's
Thursday, November 19, 2020**

Yesterday, we received notification that two additional Residential Living residents tested positive for COVID-19.

A residential living resident— who resides in a cottage—was tested on November 16 and began self-quarantining on November 14. A second residential living resident— who also resides in a cottage— was tested on November 16 and began self-quarantining on November 16. Both individuals are from different households.

Prior to testing positive, both individuals were in contact with other residents. Those residents have been identified, contacted and are self-quarantining for 14-days. We believe that the exposure risk to these residents is low but— out of an abundance of caution— are quarantining and self-monitoring for symptoms.

Please be assured, that we are trained and well-equipped to safely care for these residents, while minimizing the risk of the spread of COVID-19 to other individuals. Our Resident Services Team is communicating with these individuals daily and checking on their recovery status.

Currently, there are two additional cases of COVID-19 positive individuals—a Residential Living resident and a Meadows non-direct care team member— that was announced on November 17. There are no known additional cases among team members or residents. For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19. Communication methods include written notices our website at www.telhai.org/Covid19 and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.