



**Coronavirus (COVID-19) Information Update:
2 New Positive Cases of COVID-19 &
In-Person Visits Paused
Tuesday, November 17, 2020**

Yesterday, we received notification that two individuals at Tel Hai tested positive for COVID-19.

First, a residential living resident— who resides in a cottage—was tested on November 13 and began self-quarantining on Monday, November 16 upon receiving their positive test notification.

Prior to testing positive, this individual was in contact with residents and team members but was exercising social distancing and mask wearing when outside their cottage.

- Several residential living residents were in contact with this individual. They have been identified, contacted and are self-quarantining for 14-days. We believe that the exposure risk to these residents is low but— out of an abundance of caution— are quarantining and self-monitoring for symptoms.
- Several team members were in the home of this individual and were identified and contacted. We believe that the exposure risk to these team members is also low, as their date of contact exceeded a 10-day window from confirmed positivity.

Please be assured, that we are trained and well-equipped to safely care for this resident, while minimizing the risk of the spread of COVID-19 to other individuals. Our Resident Services Team is communicating with this individual daily and checking on their recovery status.

Additionally, a Meadows non-direct care team member tested positive for COVID-19 yesterday on-campus as part of our Surveillance Testing strategy. The team member is currently off-campus and was last on campus yesterday. No residents were under the direct care of this team member.

Currently, there is one additional case of a COVID-19 positive individual—a Residential Living Culinary Services team member— that was announced on November 11. There are no known additional cases among team members or residents. For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

Lakeview Personal Care In-Person Visits Paused: Lakeview Personal Care follows positivity rates set-forth by the PA Department of Health. Chester County’s COVID-19 positivity rate is currently 7.1%, indicating a significant rise in cases and moderate community spread. Because of this, in-person family visits are paused, effective today, Tuesday, November 17. It is unknown when in-person family visits can resume. Families are encouraged to schedule “virtual visits” using Zoom or FaceTime. These can be pre-scheduled through contacting Mary Ivanoski, Resident Services Coordinator by calling (610)-273-9333 ext. 4259 or emailing mivanoski@telhai.org

Meadows Health Care Center In-Person Visits Paused: Meadows Health Care Center follows positivity rates set-forth by the Centers for Medicare & Medicaid Services. Due to the recent COVID-19 positive case in Meadows, in-person family visits are paused, effective today, Tuesday, November 17. It is unknown when in-person family visits can resume. For virtual visitation options, families are encouraged to check the Tel Hai website at www.telhai.org/Covid19 or contact Raychel Dunfee, Meadows Administrative Assistant, by calling (610)-273-9333 ext. 2444 or emailing rdunfee@telhai.org.



COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19. Communication methods include written notices our website at www.telhai.org/Covid19 and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.