



**Coronavirus (COVID-19) Information Update:
New Positive Case of COVID-19
Thursday, November 12, 2020**

Yesterday, we received notification that one individual has tested positive for COVID-19.

A Residential Living Culinary Services team member has tested positive for COVID-19. The team member was tested off-campus on November 9 and results were received on November 11. The team member is currently off-campus and was last on campus on November 8.

No residents were under the direct care of this team member. We believe that the exposure risk to residents and team members in this case is low. Because this COVID-19 positive case is isolated in residential living, it does not change the current visitation schedules for family members/friends of residents residing in Meadows Health Care Center or Lakeview Personal Care.

There are currently NO additional cases among team members or residents. For all previously announced COVID-19 positive cases, please visit our website at www.telhai.org/COVID19 for a complete, historical listing.

COVID-19 Communication Reminders:

- While we strive for transparency in everything we do, please know that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protect the privacy of team members and residents who may not want their condition known.
- We have notified public health officials as required and have enacted recommended procedures as a result of these COVID-19 positive test results. We have followed, and will continue to do so, all guidance set forth for privacy, patient care, resident and team member safety, and efforts to stop the spread of COVID-19.
- We appreciate your understanding as we continue to vigorously enforce all safety and security measures in place, as the wellbeing of residents and team members is our first priority. We ask that you support our community by following the recommendations set forth by the CDC including social distancing, wearing a mask and proper hand hygiene.

The public will be provided periodic updates on our efforts to combat COVID-19. Communication methods include written notices our website at www.telhai.org/Covid19 and on our 24-hour Tel Hai COVID-19 hotline at 484-796-4862.