

Here's a Tip for You!

At Tel Hai we understand how important it is for you to be able to recognize the team members who work directly with your loved one. Many times, family members would like to express their deep appreciation for the persons that interact with their loved ones day in and day out. Saying thank you is one of the greatest compliments you can give, to those whose service touches the lives of your loved one.

It is Tel Hai's commitment to provide each resident with the same high level of care, regardless of a resident's personal finances. **To foster this goal of equity, team members are prohibited from accepting gifts from residents and their family members.**

Before giving a tip or gift to a team member that they cannot accept, why not consider one these wonderful ways to say thank you to Tel Hai team members:

- Greetings cards are considered to be gifts of hospitality, and team members can gladly accept these.
- Departments can receive edible and perishable items. Please make sure you prepare enough for the entire department. You might want to consider a healthy option such as fresh fruit or vegetables.
- Make a tax-deductible contribution to the "Team Member Fund." Our Human Resource department holds a very nice reception for all team members each February to thank them for their work, and to recognize significant team member accomplishments such as years of service, perfect attendance and the prestigious announcement of the Team Member of the Year honor. Other highlights of the event include door prizes and a Chinese Auction of high-quality gifts such as Kindles; electronics; household items. You can donate cash or gift cards to restaurants and stores.
- Make a tax-deductible contribution to the "Good Samaritan Fund." Did you know that last year, this fund made over \$15,000 in distributions for team members who found themselves in a difficult situation and needed help with household utilities, car repairs, or medical bills? These funds are distributed on behalf of the team member directly to the service provider. Did you know that when you make a tax-deductible contribution to the "Team Member Fund" or the "Good Samaritan Fund," you can make your gift in honor of the team member or group of team members that you wish to recognize? This will be noted on the Monthly Tribute Donor list displayed outside of the Chapel and on our website. For more information about this, please contact The Tel Hai Development Office at telhaidevelopment@telhai.org.

If you have any questions on our gift policy, contact the Corporate Compliance office at 610-273-9333 ext 2009.

