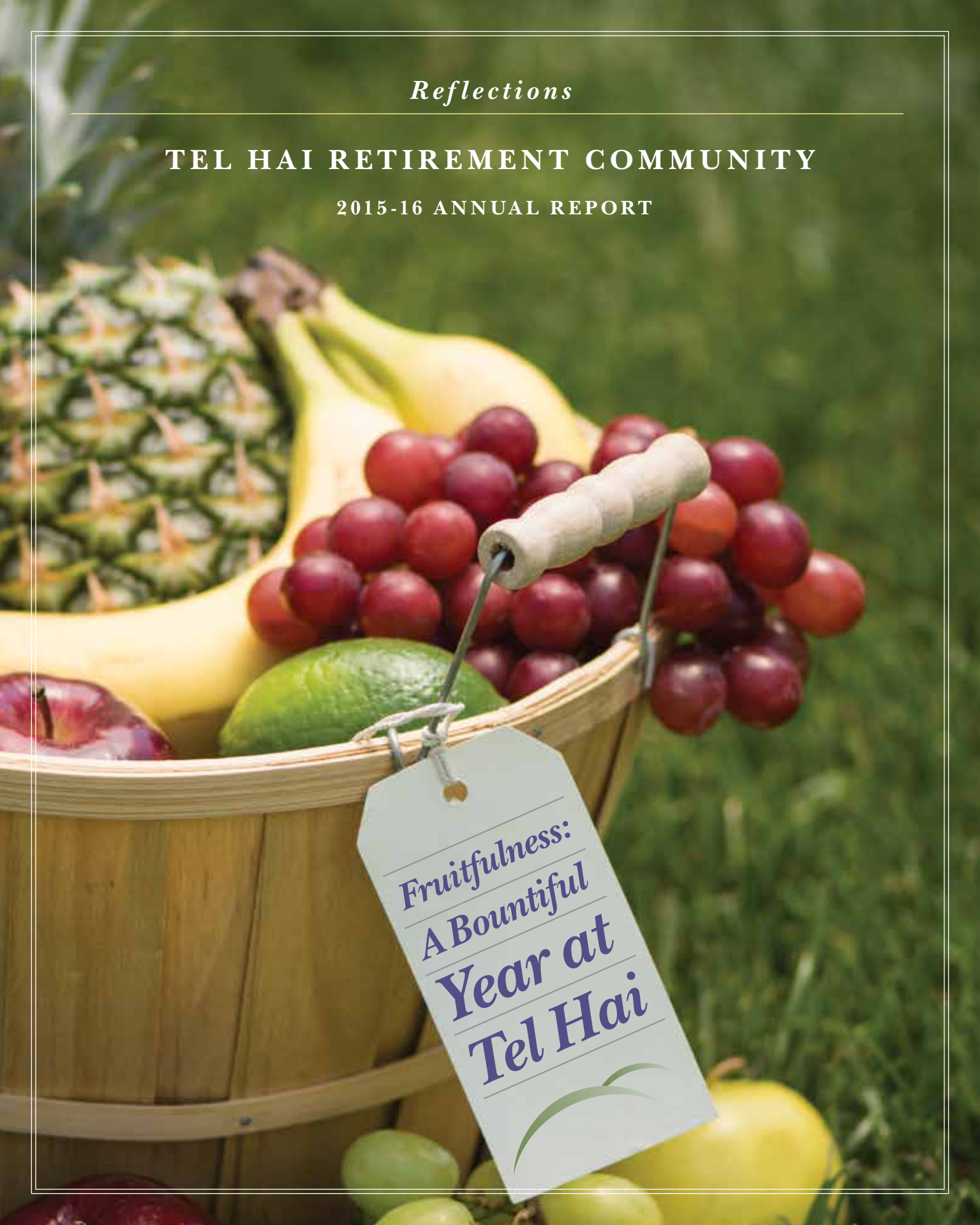


*Reflections*

## TEL HAI RETIREMENT COMMUNITY

2015-16 ANNUAL REPORT



*Fruitfulness:  
A Bountiful  
Year at  
Tel Hai*



*BUT THE FRUIT OF THE SPIRIT IS LOVE, JOY, PEACE, PATIENCE, KINDNESS, GOODNESS, FAITHFULNESS, GENTLENESS AND SELF-CONTROL. AGAINST SUCH THINGS THERE IS NO LAW.*

—Galatians 5:22-23

Reflecting on 2015-2016, Tel Hai Retirement Community achieved yet another year of expansion, growth and development. From utilizing our increased capacity to serve the greater community to refining our operations to serve the residents, this year was blessed!



The Premise Studio

As we turn the page to another year, we also say goodbye to Tel Hai President Joe Swartz, who will retire in November after 15 years of dedicated service. Joe's visionary leadership, work ethic, humility and steady guidance resulted in exceptional growth and change during his tenure... far beyond bricks and mortar. In preview, watch your mailbox for our upcoming Winter issue of *Life Magazine*, which will explore Joe's transformative impact on our ministry.

In this annual report theme, we reflect on Paul's letter to the Galatians, which shares the nine attributes of the fruit of the Spirit. In walking with the Holy Spirit, I believe that each and every day the people of Tel Hai—residents, team members, volunteers, fellow board members and friends—live out these attributes. This fruit reflects His nature in us. May He continue producing His fruitful abundance of our ministry.

The mission of Tel Hai is simple... **to provide high-quality care and services as a demonstration of Christ's love for all persons.** We don't just say our mission—we live it and we love it. Our mission is our ministry, and it is growing!

At the beginning of the fiscal year, StoneCroft Commons opened its doors on July 1, followed by StoneCroft's Greystone on July 20. This added 67 apartments and 103 new residents to the campus community, which closely followed 59 residents from Bluestone who also joined the community in June.

Featuring a 56,000-square-foot space for amenities, dining, resident programming opportunities and wellness initiatives, StoneCroft Commons quickly became a hub of activity. Throughout the year, we strengthened community connections by hosting the Twin Valley Aquatic Club and welcomed educational speakers, musical performers and art instructors.

Cover photo: The Premise Studio

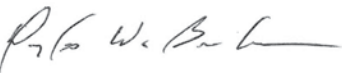


Nineteen additional Woods Edge cottages were added during the year, located on Bay Tree Court.

The StoneCroft Health Suite opened, bringing speech, occupational and physical therapy services to a convenient outpatient therapy site that serves local individuals in the greater community. The Hidden Hills Salon is now fully operational, along with the Stone Hearth Grille that offers exceptional handcrafted meals, catering options and 'To-Go' essentials through our Culinary Services team.

This past spring, we completed 19 additional Woods Edge cottages located on Bay Tree Court, which welcomed 38 new neighbors to our campus. We also refined, refreshed and renewed several existing spaces on our campus, including the integration of wireless internet access to Lakeview Personal Care and Tel Haven Apartments. We equipped our team members through the purchase of new supplies like additional maintenance fleet vehicles and machinery, and through new software systems.

Now, please join me as we reflect on a year filled with love, joy, peace, patience, kindness, goodness, faithfulness, gentleness and self-control.



Douglas Brubaker  
*Chair, Board of Directors*



Tel Hai Retirement Community Board of Directors 2015-2016, left to right: Robert H. Hoffman, Retired Electrical Engineer & Business Owner; Cindy Petersheim, Retired Fundraising Executive; Lonnie L. Martin, Lancaster Bible College; Wendel L. King, Comprehensive Companies; Stephen Crane, Ministry Consultant; Joseph J. Swartz, President & CEO; Douglas W. Brubaker, *Chair*, Brubaker Inc.; Gary R. McEwen, *Secretary*, Berks Homes; William F. Colby, Jr., *Vice Chair*, Barley Snyder, LLC; Larry S. Shaub, *Treasurer*, Alvernia College; Marlin Hershey, Mennonite Economic Development Associates; Joanne B. Belson, Retired Educator.

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# RETURNING HOME *from our President*

**A**s we end another milestone year at Tel Hai—and my last as President—I also reflect on when my journey began at this wonderful community.

Fifteen years ago, Kathy and I moved to Pennsylvania from Florida to serve as the new leader. As recent “empty nesters,” it was the right time and it felt like we moved back home. We had both graduated from Philadelphia College of Bible, I had started my senior living career at nearby Frederick Living, and most of Kathy’s family lived in the area.

From the beginning, we felt embraced by our new family at Tel Hai. Over the years, those bonds have only deepened.

As I prepare to conclude this chapter of my life and enter retirement, I feel profoundly grateful for all of the relationships established along the way.

To the residents of Tel Hai—thank you for your friendship, trust and energy. To my fellow team members—thank you for your unique talents, dedication and creativity. To the Board of Directors—thank you for your patience, wisdom and guidance.



Richard Boyd

To our volunteers, donors and business friends—thank you for collaborating with us and enriching our organization.

Finally, I thank the Lord for directing our path to Tel Hai. His grace enabled whatever was accomplished, and His mercy helped us through the challenges.

For the next chapter of our lives, we are again “moving back home” to the Greenville, South Carolina area to be closer to our children, Dan and Emily, and Charlene and Kyle... plus, our three very energetic grandsons, Noah, Jackson and Owen!

*Joseph J. Swartz*

Joseph J. Swartz  
President & CEO



**T**his past fiscal year, the financial reports include the opening of the StoneCroft Commons, Bluestone and Greystone and the Bay Tree Court neighborhood in Woods Edge. Their completion brought additional revenue and expenses to Tel Hai. The operational performance noted a breakeven gain of \$10,140.

The breakeven was reduced by a decline in the market value of the investments and the interest rate agreement of \$1,232,076. Additionally, Tel Hai was able to refinance their highest cost debt and some variable interest rate debt to a fixed rate below 2.5% for the next ten years. This refinancing created a need to write off prior debt cost of \$154,918. The net result is a loss to the net assets of \$1,376,854.

The balance sheet indicates the continued growth in property and equipment with nearly \$13 million investments into the future through finalizing StoneCroft and Bay Tree Court, coupled with the continued investment into facilities. Assets whose use is limited and unrestricted investments declined as entrance fee deposits were used to reduce debt. Advanced fees increased with the final entrance fee payments for StoneCroft.

Revenue from direct service grew with the additional monthly fees from both the StoneCroft and Bay Tree Court neighborhoods. Other income is increasing, derived from services in the new neighborhoods and relationships with the outside community such as the Twin Valley Aquatic Club, community swim lessons and various community events at StoneCroft Commons.

To optimize operational performance, Tel Hai entered into an agreement with Cura Hospitality to operate the now six dining venues on campus. Expenses grew with the new services added to the campus this year and with the property costs associated with those buildings and fixed assets. The Tel Hai self-funded employee health insurance program had results that were disappointing to us, but continued to be an improvement over traditional employee health insurance costs.

This fiscal year also marked the conclusion of the successful *Expanding Home—Serving More Capital Campaign*, which exceeded the \$1 million goal by more than ten percent with total giving reaching \$1,159,086.

The generous contributions from our donors enabled Tel Hai to have numerous successful fundraising events, including the 26th Annual Tel Hai Cup golf tournament, the Spring Fling fundraiser and the Heritage Society Dinner. The ReSale Shop outperformed sales from the previous year, raising a record \$30,900 for the *Care Assurance Fund*.

Additionally, the *Good Samaritan Fund* assisted thirty-three employees by providing \$15,020 in various distributions for essential needs and emergency services including food,

heating oil and car repairs. The *Care Assurance Fund* was able to help with \$199,790 to help offset a portion of the cost for uncompensated care. During the past year, 35 people were awarded the Edwin M. & Sarah E. Wright Scholarship. This important fund financially assists team members and their children with educational scholarships.

The data included in these pages reflects a summary of the financial statements issued by our independent accountants. As part of their review, Tel Hai received a “clean opinion”—the highest level of assurance provided by auditors and another exceptional highlight.

*M. Sue Verdegem*

M. Sue Verdegem  
Senior Executive Vice President  
Finance & Administration



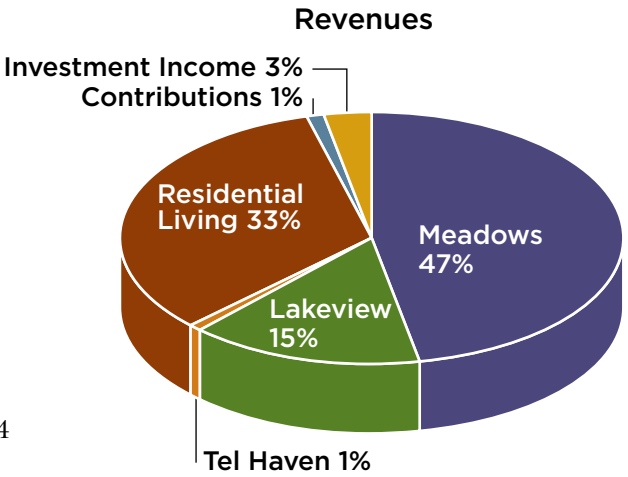
The Premise Studio



**Consolidated Balance Sheets**

Year Ended June 30, 2016

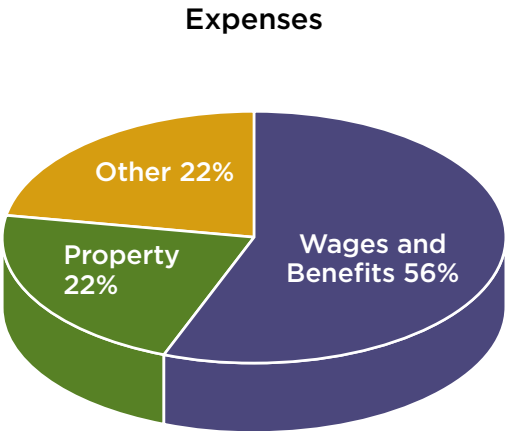
<b>Assets</b>	<b>2016</b>	<b>2015</b>
Current Assets	\$ 15,956,178	\$ 21,699,228
Assets whose use is limited	1,944,688	5,400,092
Assets whose use is limited by donors	3,412,459	3,433,958
Property, Plant and Equipment	103,973,896	94,950,798
Other Assets	2,866,084	2,019,479
<b>Total Assets</b>	<b>\$128,153,305</b>	<b>\$127,503,555</b>
<b>Liabilities &amp; Net Assets</b>		
Current Liabilities	\$ 3,556,037	\$ 11,284,092
Long-Term Debt	46,841,150	54,466,802
Advanced Fees	69,930,473	53,134,452
Other Liabilities	2,832,752	2,248,462
<b>Total Liabilities</b>	<b>\$ 123,160,412</b>	<b>\$ 121,133,808</b>
<b>Net Assets</b>		
Unrestricted	\$ 1,494,792	\$ 2,965,791
Accounting Prior Year Adjustment		(172,592)
Restricted	3,498,101	3,576,548
<b>Total Net Assets</b>	<b>\$ 4,992,893</b>	<b>\$ 6,369,747</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$128,153,305</b>	<b>\$127,503,555</b>



**Statement of Revenues and Expenses**

for Fiscal Year 2016

<b>Revenue</b>	<b>2016</b>	<b>2015</b>
Net direct service revenue	\$ 29,485,507	\$ 26,951,534
Contributions	404,827	1,281,785
Realized investment income	860,473	546,102
Other income	3,311,014	404,077
<b>Total Revenue</b>	<b>\$ 34,061,821</b>	<b>\$ 29,183,498</b>
<b>Expenses</b>		
Salaries, benefits, and contracted services	\$ 19,083,340	\$ 17,672,813
Depreciation and amortization	6,263,111	4,630,376
Bond interest and fees	1,103,683	959,170
Other expenses	7,601,547	6,041,319
<b>Total Expenses</b>	<b>\$ 34,051,681</b>	<b>\$ 29,303,678</b>
<b>Excess of revenue over expenses</b>	<b>\$ 10,140</b>	<b>\$ (120,180)</b>
<b>Unrealized gain (loss)</b>	<b>\$ (1,232,076)</b>	<b>\$ (254,616)</b>
Loss on extinguishment of debt	(154,918)	
<b>Increase (decrease) in net assets</b>	<b>\$ (1,376,854)</b>	<b>\$ (374,796)</b>
<b>Uncompensated Care (assistance to individuals)</b>	<b>\$ 3,985,740</b>	<b>\$ 3,879,725</b>
<b>Investment in Property and Equipment</b>	<b>\$12,966,664</b>	<b>\$36,464,939</b>





Marking our achievements throughout different facets of our organization is no small feat. God has certainly blessed the ministry of Tel Hai, as seen through the growth and expansion of our special events, programming, services and new offerings.



Above: One of the 55 youth who volunteered during the 2016 Summer Youth Program. The program pairs local youth between the ages of 12 and 16 with service-related opportunities with Tel Hai team members.

During the fall, Tel Hai opened the doors of our StoneCroft Aquatics Center to the Twin Valley Aquatic Club (TVAC), which held their practices and 'home' meets throughout the season on our campus. Further strengthening this partnership through an intergenerational connection, Tel Hai residents were often seen in the bleachers cheering on TVAC swimmers. In addition, Tel Hai rapidly expanded our youth swim lesson offerings, serving more than 120 children during each seasonal swim session.

In November 2015, our 19th Annual Merchants & Community Services Faire reached a record number of participants, including 62 businesses, organizations and government agencies that provided educational and service information to more than 350 attendees. December's Holiday Bazaar featured local crafters, artisans and small business owners who visited campus to sell unique and handcrafted gifts... just in time for Christmas.

February's 20th Annual High School Art Exhibit included 142 pieces from students attending five area high schools. Hosted in the StoneCroft Center for Worship & Performing Arts, the exhibit showcased eight mediums, including drawing, painting, photography,

ceramics, sculpture, design, mixed media and printmaking, and was viewed by more than 320 visitors.

Fostering an initiative of increased recruitment, Human Resources hosted an extremely successful job fair in March, which led to 95 qualified applicants exploring employment within our continuum of services.

In May, the 10th Annual 'Day in the Country' welcomed more than 70 households to Tel Hai for our open house event. Featuring our signature pie auction, 30 bidders raised more than \$1,920 for the *Care Assurance Fund* through the sale of 24 homemade pies. From a dynamic resident hobby display and self-guided tours to food trucks serving up a delicious lunch, future residents explored the active lifestyle available at Tel Hai.

Growing in size, the 2016 Summer Youth Program reached a record all-time high of 55 youth fulfilling 400 volunteer hours. Epitomizing intergenerational programming, the program pairs local youth between the ages of 12 and 16 with service-related opportunities throughout the campus... from car washes to card playing. New this year, Tel Hai also welcomed two winter youth volunteers during



Left: A "Ladybug" pie, just one of 24 homemade pies for sale at the signature pie auction. Thirty bidders raised more than \$1,920 for the *Care Assurance Fund*. Below: The Merchants & Community Services Faire welcomed 62 businesses, organizations, and government agencies that provided essential information on their services to residents and community members.

their holiday break. Volunteer Services is looking to expand this seasonal opportunity in the coming year.

Supporting the social, intellectual, creative and emotional development of children, Tel Hai's Children's Learning Garden joined the Bright Horizons Family Solutions Team. Accredited by the National Association for the Education of Young Children (NAEYC), the Children's Learning Garden received a \$19,000 grant from the Keystone STARS program, which promotes continuous improvement of early learning programs in Pennsylvania through quality standards.

Throughout the year, Tel Hai also welcomed regulatory inspections and surveys by the Pennsylvania Department of Health for Meadows Health Care Center, the Pennsylvania Department of Human Services for Lakeview Personal Care, and the Pennsylvania Department of Aging for Adult Day Services. These surveys provide Tel Hai the opportunity to refine our processes and procedures. Making significant progress to provide enhancements and quality service, Tel Hai continually improves on the delivery of services to residents entrusted to our care.



Above: Coatesville Area High School student Emily Draus won the People's Choice Award for the 20th Annual High School Art Show hosted at Tel Hai, for her acrylic painting titled *The Bridge*.



For the dedicated team members of Tel Hai, this year was marked with tremendous procedural changes and software transitions throughout the organization. With a steadfast goal to modernize and enhance our operations, team members rose to the challenge and demonstrated exceptional patience for these changes with an engaging attitude and positive determination.



Each September, Tel Hai team members and residents enjoy a spirited game of softball at Honey Brook's James A. Umble Memorial Park.

After last year's conversion to a new employee payroll system called SmartLinx Solutions, the Finance Department launched the second phase of full integration, which converted the existing accounting system to Intacct, a cloud-based accounting software system offering modern accounting

architecture and multi-ledger, GAAP-compliant financials. In collaboration, PointClickCare was selected and launched as the accounts receivable and electronic medical records software, encompassing a multi-departmental cooperation effort including: Information

Technology, Finance, Adult Day Services, Nursing, Personal Care and Residential Living.

Human Resources strengthened our employee experience by executing the F.A.C.T.S. (Fairness, Appreciation, Communication, Training and Specific department plans). This initiative spawned a new team member handbook, supervisory development plan, management tool kit and interpersonal skills training in partnership with Monarch Safety Consultants. Additionally, an employee self-service system was unveiled to enhance team members' communication, scheduling and pay information.

In February, we honored outstanding staff performance during our Employee Celebration event. Jenn Salamone, LPN Team Leader in Meadows, was honored as Employee of the Year for her commitment to living out the mission and vision of Tel Hai. Katie Buck, Residential Living Administrator, was honored as Leader of the Year for three decades of dedicated service and exceptional leadership. Jolene Weaver, Director of Communications, was honored as Rookie of the Year for her impressive contributions during her first year of employment; while David Hicks, Chaplain, was honored as the Harmony Award winner for his unwavering teamwork and service to fellow team members.

The Employee of the Quarter program is designed to recognize individuals who continually demonstrate a high commitment to customer service, exceptional teamwork, stellar problem-solving

skills, significant innovation and who model our Tel Hai values. We honored the following individuals during the fiscal year: Peggy Bradley, Nina Bucci, Frank Campbell, Patti DeTrano, Jenn Salamone and Luann Thomas.

This year's Customer Service Super Stars—nominated by residents, staff, guests or friends of the community—are employees who fulfill Tel Hai's customer service commitment of exceeding customer expectations. We honored Jen Ackerman, Dave Bechta, Emma Beidler, Regina Brown, Ruth Coblenz, Barb Colacioppo, Shannon Curd, Katie Dougherty, Judy Duer-Waloski, Sarah Eltman, Barb Finley, Christine Fletcher, Bill Gildersleeve, Kristen Hoffman, Diane Kabbeko, Jason Lammy, Sybil Oswalt, Ashley Otto, Amanda Parrilla, Rachel Proctor, Jodie Rice, Keith Rice, Ruben Santiago, Eimee Serano, Patricia Swisher and Patricia Walker.



Tel Hai also welcomed additional employees in newly added positions, such as Exercise Specialists in our Wellness Department, and through contracting Culinary Services with Cura Hospitality.

Above, left to right: Outstanding staff members of the year Jenn Salamone, Katie Buck, David Hicks and Jolene Weaver. Below: The Tel Hai Retirement Community Management Team takes a break in the StoneCrest Aquatics Center.





It's no surprise that at Tel Hai—we don't think, we know—we have the best residents. Residents demonstrate this daily through their selfless and giving attitude of goodness. It's who they are and it shows in their contributions to expanding the ministry of Tel Hai.

A vital role in the operations of Tel Hai, the Volunteer Program has continued to expand annually as more than 396 volunteers logged 33,895 hours of service on the Tel Hai campus and another 6,098 hours in the surrounding community. At the 2016 Volunteer Recognition Banquet, Lakeview resident George Young was honored as Volunteer of the Year for his commitment, dedication and service in contributing to the betterment of Tel Hai.

ReSale Shop volunteers fundraised \$30,900 for the *Care Assurance Fund*, all generated through the sale of items in the shop. A dedicated crew of 35 volunteers—through sorting, processing, pricing and selling—was integral to the contribution of 259 'Days of Care' for residents who outlive their ability to pay for the care they require.

All too often, Tel Hai residents lead, contribute, and innovate new outreach opportunities that greatly impact both our community and communities far beyond Honey Brook.

The Sew Creative worked on 17 projects this year and hosted their annual 'Sew-In,' which produced 86 quilts benefiting veterans at the Coatesville Veterans Affairs Medical Center and Walter Reed National Military Medical Center. In cooperation with Living Love



In cooperation with Living Love Ministries, the Sew Creative hand made 'snappy bags' that were given to orphaned children in Ol Kalou, Kenya.

Ministries, the Sew Creative hand made 'snappy bags' that were given to orphaned children in Ol Kalou, Kenya. From handcrafted pillowcases for cancer patients to knitted hats for the homeless, countless individuals have been impacted and comforted by their creations.

Caring for their neighbors and the environment, this year marked two new resident-led nature and nurture initiatives.

Tel Hai became an official Monarch Butterfly Waystation, in which residents planted milkweed and nectar plants to aid monarchs in their annual cycle of reproduction and migration. This effort contributes to monarch conservation and helps to assure the continuation of their migration to Honey Brook.

Joining with the Chester County Food Bank and the Honey Brook Food Pantry, residents of Tel Hai

spearheaded a Community Gardening Program for low-income families at Indian Run Mobile Home Park and Brandywine Terrace Mobile Home Park.

Through raised-bed gardens, Tel Hai residents led on the setup, cultivating, planting, watering and harvesting of crops including herbs, tomatoes, and root vegetables. Adding to the success was the information and education sharing sessions between the 16 families and Tel Hai resident gardeners. Encouraging self-reliance, families are now truly equipped to 'reap what they sow' and incorporate healthy, fresh food into their diets.

In the Woodcraft Shop, resident volunteers made more than 200 toy puzzles for underprivileged children by partnering with 'Wood to Wonderful.' Distributed throughout the United States, these handcrafted, one-of-a-kind puzzles assist in community outreach by rewarding children for their participation in literacy programs and litter abatement initiatives.

**Top:** Joining with a local food bank and food pantry, Tel Hai residents spearheaded a Community Gardening Program for low-income families. **Right:** One of 35 dedicated ReSale Shop resident volunteers who collectively have volunteered more than 2,100 hours during the year.





**A**t Tel Hai, our faithfulness is grounded in the steadfast and constant belief that God's promise is real. The Lord has blessed—and continues to bless—our ministry. Far beyond just worship services and spiritual care, Tel Hai embraces the opportunity of the Holy Spirit working in all aspects of our community.



A demonstration of this unwavering blessing was the overwhelming attendance at several services and celebrations marking Tel Hai's 60th year of ministry. Starting with the StoneCroft dedication service in September—launching the 'Season to Remember' campus-wide programming theme—the fun continued with dynamic and spiritual events throughout 2016. In January, we "Celebrated the Past" and "Embraced the Future" with a two-part worship service which tied God's past blessings to the growth and rise of Tel Hai Retirement Community.



*Celebrate the Past | Embrace the Future*  
*Our Diamond Jubilee*

Sharing God's goodness and healing power, the Pastoral Care Department led on several educational opportunities that were new to the community, including a six-week 'End-of-Life Series' in cooperation with Everence and a 13-week Bereavement Support Group in cooperation with GriefShare. From the 2nd Annual Women's Retreat to a community Good Friday breakfast with Dwayne Walton of Parkesburg's youth center, "The Point," counseling opportunities and enrichment programs were featured during the year.

Upon the opening of StoneCroft, the Pastoral Care Department added an additional Sunday morning service in the Center for Worship & Performing Arts. In addition to Sunday and Wednesday morning

services in the Auditorium/Chapel, the department also offers Catholic Mass, Vesper Services, liturgical communion, special holiday services, and outreach opportunities. Tel Hai's 'Faith Connections'—an outreach partnership to enhance communication between faith-covenanted churches and conferences with Tel Hai—has again provided another fruitful year of sharing, enrichment and ministry.

**Left to right: Chaplain Brenda Socci, Chaplain David Hicks, Chaplain Tim Herr.**



**TEL HAI WOULD LIKE TO  
THANK ALL OUR PARTICIPATING  
CONGREGATIONS:**

*Conestoga Mennonite Church*  
*Fairview Evangelical  
Presbyterian Church*  
*Goodwill United  
Methodist Church*  
*Honey Brook  
Presbyterian Church*  
*Maple Grove Church*  
*Parkesburg Baptist Church*  
*Pine Grove Church*  
*Twin Valley Bible Chapel*  
*Atlantic Coast Conference of  
the Mennonite Church USA*



**The Pastoral Care Department held the inaugural worship service at the StoneCroft Center for Worship & Performing Arts on September 13, 2015.**



**D**edicated to serving those beyond the borders of Tel Hai, our Community Engagement Committee focused their efforts on impacting change in three key areas during the year: providing support to chronic hunger initiatives, increasing access to health care services for seniors, and supporting anti-poverty initiatives for children. Through this, we demonstrate kindness and gentleness to the community.



Above: Tel Hai's Fireside Ceramic Center has become home to residents crafting pottery for personal use and for community organizations and causes such as partnering with the Twin Valley Rotary and Empty Bowls, an organization which combats hunger.

Throughout the year, Tel Hai partnered with both the Twin Valley Food Pantry (TVFP) and the Honey Brook Food Pantry (HBFP). In August 2015, the Leadership Team provided a community meal for more than 400 people receiving necessary nutrition at the TVFP. In October 2015, our Annual Toiletries Drive was held to benefit the HBFP. More than 775 items were collected and supported 100 families. Throughout the month of March in 2016, Tel Hai hosted our Annual Food Drive in which we collected more than 450 pounds of food for TVFP and \$200 in cash donations for the HBFP. Combined, these crucial organizations served more than 200 families with the donation.

Also combating chronic hunger, Tel Hai partnered with the Rotary Club of Twin Valley in September 2015 to support the Empty Bowls initiative. We supplied the materials and resident-power by handcrafting 50 bowls in the Fireside Ceramic Center. The bowls and soup—donated by Tel Hai—were used at the fundraising event that then supports hunger-fighting organizations throughout the world.

In an eight-week Matter of Balance Class for Seniors, the Wellness

Department facilitated a program in March 2016 which targeted residents and greater community members who would benefit from learning about balance, fall prevention and ability levels.

To combat cancer, Tel Hai joined forces with Hugs and Hearts of Hope in a pajama drive, collecting 39 sets of pajamas that were then distributed to local cancer patients receiving treatment at the Lancaster General Health Ann B. Barshinger Cancer Institute. Additionally, Tel Hai sponsored the Relay for Life of Twin Valley held in May 2016, as 30 dedicated residents and team members walked to support cancer research.

The Annual Miller-Keystone Blood Drive also came to campus, resulting in our most successful blood drive to date, with 48 participants in January 2016.

In August 2015, we supported the Hearts in Hands Community Center at Indian Run Mobile Home Park through the distribution of 50 backpacks filled with school supplies for low-income families and children. Due to an overwhelming supply drive—made possible by the generosity of residents, team members and friends—additional

supplies were donated to Friendship Elementary School in the Coatesville School District.

In June 2016, we again served the children of the Center by leading a three-day summer swim camp in which Tel Hai team members offered youth swim lessons and informative talks on first aid and pool safety, safe sun behaviors and the role of the lifeguard. Additionally, Indian Run lifeguards also benefited from the program by observing lesson curriculum and session organization, aiding their future lesson implementation plan.

Generosity of residents, team members and the greater community was marked by an impressive collection of 125 children's toys in support of the Salvation Army Toy Drive held in November and December. We expanded our impact by placing three 'Angel Trees' throughout campus.

**Top:** In June 2016, Tel Hai led a three-day summer swim camp in which Tel Hai team members offered youth swim lessons and talks on first aid and pool safety, safe sun behaviors and the role of the lifeguard.  
**Right:** Amy Whary, Director of Volunteer Services, led the effort to partner with the Salvation Army Toy Drive held in November and December, which yielded 125 toys for local children.





**A**s we reflect on this amazing and bountiful year, the landscape of Tel Hai has changed through the execution of our campus master plan. From welcoming new residents to serving the community in greater capacities, we aren't done just yet. Through His guidance and love, may God bless us as we welcome in another new year. May He bring us peace in our future.



Site work for Brownstone—Tel Hai's latest expansion effort and final wing of accommodations adjoining StoneCroft—has already begun with an anticipated completion in the fall of 2017. The four-story structure will include 45 apartment homes, under-building parking for 28 vehicles and expansive common spaces for additional amenities, hobbies and resident functions. This expansion of the Tel Hai lifestyle features nine floor plans, ranging from one bedroom to two bedrooms with a den, all with access to the full continuum of care available on campus.

Project partners include architectural design by RLPS Architects, MEP engineering by Reese Engineering, structural engineering by Zug & Associates Ltd., site engineering by RGS Associates, construction loan through M&T Bank, and our general contractor, Paul Risk Construction.

Additionally, residents and staff alike are eager for the opening of The Hillside Amenities of Tel Hai. This dynamic community space provides an additional venue for activity programming, events and gatherings. Adjacent to the entrance of StoneCroft, the complex features a tennis and pickleball court, versatile clubhouse, outdoor



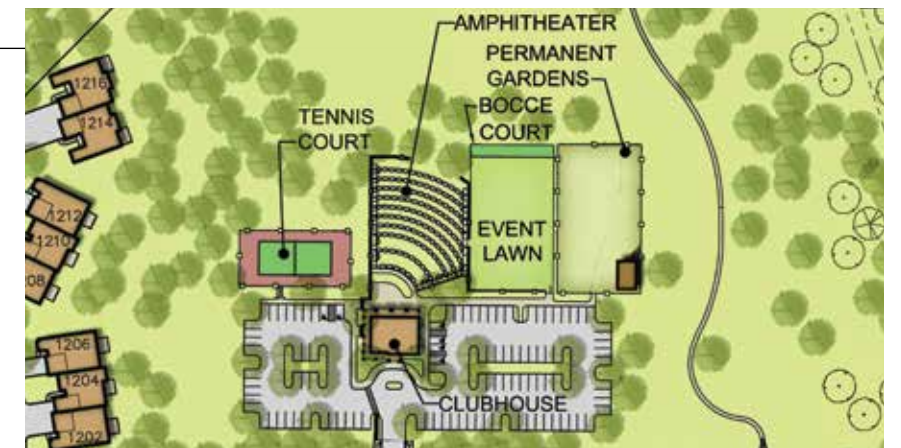
Top: StoneCroft opened its doors in the past year, welcoming 105 new households to the campus of Tel Hai. Brownstone, Tel Hai's latest expansion effort and final wing adjoining StoneCroft, is expected to welcome its new residents in fall 2017. Bottom: Preliminary conceptual architectural rendering of the theater, one of Brownstone's dynamic new spaces. Subject to change.

amphitheater and performance space, multipurpose event lawn, resident gardens, walking paths and additional parking.

Tel Hai plans to continue our partnership with CHAPa—the Covenant Health Alliance of PA—and 13 other Mennonite and Brethren retirement communities in southeast and south central Pennsylvania. Serving as a post-acute care service network to improve care outcomes, reduce costs, and achieve mandates of the Affordable Care Act, we will work together to jointly develop services including rehab services, home care and home health care services, pharmacy services, group purchasing and managed care contracting.

In support of our strategic plan, the Maple Knoll Townhomes project was recently announced, aimed to replace nine aging cottages with 10 new townhomes featuring a second-floor loft. We anticipate site work will begin in December, and we expect to welcome new residents during the summer of 2017.

Project partners include site engineering by RGS Associates, and architectural design and general contractor work by Berks Homes.



Top: Land planners' rendering of The Hillside Amenities of Tel Hai, a dynamic community space that provides an additional venue for activity programming, events and gatherings. Above: the clubhouse and amphitheater come to life as construction of The Hillside Amenities of Tel Hai continues.

Below: A rendering of Maple Knoll Townhomes, a project aimed to replace nine aging cottages with 10 new townhomes that is expected to welcome new residents in summer of 2017.





Discover *fruitfulness* in action on the campus of Tel Hai  
through inspired living, abundant activities, and the rewards of connecting  
with residents, staff, volunteers and community.

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*Please join us at [www.telhai.org/connect](http://www.telhai.org/connect) and explore 'Life on the Hill'  
and how we can provide you an enriching retirement experience!*

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#### *Mission Statement*

Tel Hai Retirement Community provides high-quality care and services to enhance personal dignity, autonomy and lifelong enrichment as a demonstration of Christ's love for all persons.

#### *Vision Statement*

Tel Hai Retirement Community's vision is to be a distinctive Christian model, inspiring respect for seniors and setting the standard for quality service.

#### *Core Values*

Integrity, Compassion, Trust, Stewardship, Community

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