

CHANGING LANDSCAPES: A YEAR OF

MOMENTUM



For we are His workmanship, created in Christ Jesus for good works, which God prepared beforehand, that we should walk in them. —Ephesians 2:10

The 2014-2015 year marked a period in which the Tel Hai Retirement Community reached an unprecedented level of expansion, growth and development. This not only included expansion of facilities, but also programs, services and amenities—all of which will enhance the lives of residents, staff and the greater community. We are thankful for the improvements that will advance our mission, but recognize these blessings are truly God’s workmanship.



As you read in this year’s annual report, the landscape of Tel Hai is changing. From our humble roots in 1956—as a rest home providing convalescent care—to an expansive, state-of-the-art retirement community, we realize God has blessed this community. Whether it is the opening of new apartments or meeting the needs of residents with dementia, this year of unparalleled momentum is a result of cooperation, collaboration and thoughtful planning. Ultimately, we thank the Lord for His guidance of our community and His blessing of our work.

After 18 months of construction, the most significant and most anticipated addition to the Tel Hai horizon during the year was the opening of StoneCroft. Bluestone, opened June 15, includes 38 apartments and added 59 new residents to the community. StoneCroft Commons opened its doors on July 1, followed by Greystone on July 20, which includes 67 apartments and added 103 new residents who now call Tel Hai ‘home.’

Featuring a 56,000-square-foot space for additional amenities, dining options and resident programming, StoneCroft Commons has become a hub of activity and a place for enriching interactions. We look forward to the future of hosting dynamic events, expanding worship services, and strengthening community connections in this space. Our project partners include architectural design by RLPS Architects, HVAC engineering by Reese Engineering, site engineering by RGS Associates, project financing by BB&T, and our general contractor, Wohlsen Construction.

During 2015, Tel Hai joined CHAPa—the Covenant Health Alliance of PA—with 13 Mennonite and Brethren retirement commu-

nities in southeast and south central Pennsylvania. The purpose of this new alliance is to form a post-acute care service network whose goal is to achieve the mandates of the Affordable Care Act to improve care outcomes and reduce costs. Over the next three years, the Alliance will work together to jointly develop services including rehab services, home care and home health care services, pharmacy services, group purchasing and managed-care contracting.

Looking forward, Tel Hai anticipates completion of Phase 4 of our campus master plan that will include 19 Woods Edge cottages and 43 apartments in Brownstone—the third and final building attached to StoneCroft. Additionally, the plan includes developing hillside recreational amenities adjacent to the entrance to StoneCroft, featuring a tennis court, clubhouse, event amphitheater, event lawn space and gardening area.

Opposite page: Tel Hai Retirement Community Board of Directors 2014-2015, Left to Right: Joanne B. Belson, Retired Educator; Joseph J. Swartz, Tel Hai Retirement Community; Howard A. Moss, Jr., *Chair*, Lockheed Martin Corp.; Lonnie L. Martin, *Treasurer*, Lancaster Bible College; Larry Shaub, Alvernia University; Robert H. Hoffman, Retired Electrical Engineer and Business Owner; Cindy Petersheim, Retired Fundraising Executive; Stephen Crane, Self-Employed Ministry Consultant; Marlin Hershey, Mennonite Development Economic Associates; Douglas W. Brubaker, *Vice Chair*, Brubaker Inc. Not Pictured: William F. Colby, Jr., Barley Snyder, LLC; Wendel L. King, Comprehensive Companies; Gary R. McEwen, *Secretary*, Berks Homes.

Finally, mapping the future of Tel Hai would be impossible without the dedicated service of our volunteer Board of Directors, led by Chairman Howard A. Moss. In accordance with Tel Hai’s Bylaws, September 2015 marks the completion of Howard’s 12 years of service, and Howard will rotate off the board. During his years of service, Howard served as both Chair and Vice Chair of the board, and chaired several committees, including the Executive Committee and Faith Connection Committee. Howard was instrumental in the launch of Tel Hai’s Faith Connections, a program of partnership with local area churches. His wise leadership, insightful comments, wit and spiritual sensitivity will mark Howard’s service.

As we reflect on the ‘changing landscapes’ of Tel Hai during the past year, we also welcome the horizon of 2015-2016 and praise God for His blessing of our ministry and our momentum.



Joseph J. Swartz
Joseph J. Swartz
President & CEO

Howard A. Moss, Jr.
Howard A. Moss, Jr.
Chair, Board of Directors

This year's financial performance is reflective of Tel Hai's investment in procedural, structural and operational improvements that will optimize our financial position in the future.

Finances were optimized by the *Expanding Home-Serving More Capital Campaign*, as you will read on the adjacent page. Donors contributed to this special campaign while continuing their generous support of Tel Hai through ongoing donations and bequests to various funds.

Their donor support led to a new Tel Hai milestone; the *Care Assurance Fund* has reached a value of \$5M. The investment income realized from the fund helps offset the increasing cost of uncompensated care required by residents. During the year, nearly \$4M in uncompensated care was provided.

To optimize operational funds, Tel Hai is self-funding employee health insurance. This move has proved to be a cost-saving initiative compared to insurance costs in the open marketplace. After several years of the self-funded cost being higher than budgeted, we have now realized savings from the budgeted projections, resulting in a decrease in the total cost of salaries, benefits and contracted services.

The addition of Maple View—the new memory support neighborhood in Lakeview Personal Care—has allowed for the census to improve during the fiscal year, also generating additional income.

The Resident Finance Committee, Board Finance Committee, Management Team, and Marketing

Department worked closely with the Finance Department to optimize our finances during the year. They assessed our current processes, procedures, programming and services and projected fiscally responsible ways to better serve our residents in the future. Managers and department leaders expanded their financial knowledge by reporting monthly to the finance team their operational results. We also continue to maintain an impressive census in all levels of resident services above the industry standard.

Aimed to invest in structural improvements throughout our campus, capital spending for the year was more than \$36M. In partnership with BB&T, the majority of the funds supported the completion of StoneCroft.

We experienced a loss of \$374,796 for the fiscal year ending June 30, 2015. This loss includes contributions and investment income.

The data included in these pages reflects a summary of the financial statements issued by our independent accountants. As part of their review, Tel Hai received a “clean opinion”—the highest level of assurance provided by auditors.

M Sue Verdegem

M. Sue Verdegem
Senior Executive Vice President
Finance & Administration

EXPANDING HOME-SERVING MORE: THE CAMPAIGN FOR STONECROFT COMMONS AT TEL HAI

The past year has been an exhilarating whirlwind of activities as Tel Hai has reached yet another milestone—a successful fundraising initiative that has blazed a trail of enthusiasm and support across our campus and local community.

The *Expanding Home-Serving More Capital Campaign* aims to provide funding for StoneCroft Commons, a place for community gatherings, worship, entertainment and enrichment. We know all too well that the campaign is indeed His workmanship.

Strengthened by a long history of philanthropy, we have been blessed (and continue to be blessed) by the many generous donors and volunteers who have supported this initiative through their gifts of time, talent and finances. The success of this campaign is a tribute to the dedicated efforts of these individuals and organizations that played instrumental roles in a variety of campaign activities.

Tel Hai has a committed group of volunteers, comprising residents, resident family members, vendors, and community partners, who serve on the Campaign Steering Committee, the Campaign Communications Committee and the Planned Giving Committee. Many Tel Hai residents stepped forward and served as hosts,



welcoming residents into their homes for a series of community gatherings to share the message of Tel Hai's vision of StoneCroft Commons.

An anonymous donor challenged Tel Hai to add ten planned gifts to the campaign. For each newly initiated or increased planned gift, the donor would contribute \$5,000 to the campaign, up to \$50,000. Our community answered that planned giving challenge and Tel Hai received a \$50,000 gift—yet another blessing.

To date, we have received a total of \$1.1 million dollars in generous gifts to the campaign from more than 115 donors. All funds donated to the campaign significantly reduce the amount of long-term debt of the building's construction.

The *Expanding Home-Serving More Capital Campaign* continues through December 31, 2015 and will provide an opportunity for those inspired to express their legacy through a gift to support the ongoing ministry of Tel Hai.



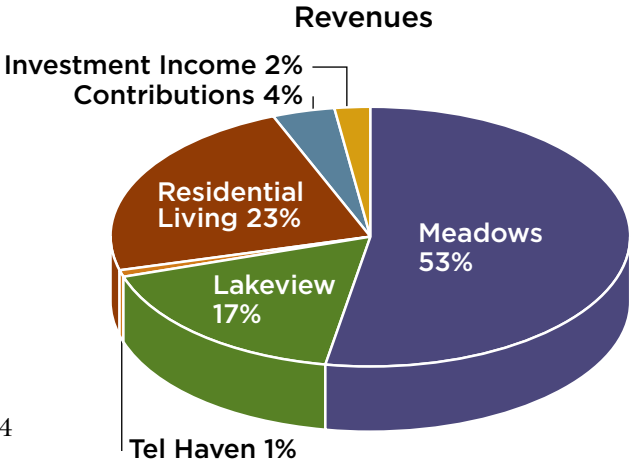
Top: Roger Beebe (left), Capital Campaign Vice Chair, and Tony Scalies (right), Honey Brook Pharmacy, in the Scalies Private Dining Room in StoneCroft Commons. Above: For gifts of \$1,000 or more, donors receive a Commemorative Stone Paver that can be inscribed with a personal message and will be installed on The Terrace outside StoneCroft Commons.

Joanne Belson
Joanne Belson
Campaign Steering Committee Chair
Member, Board of Directors

Optimizing *Finances*

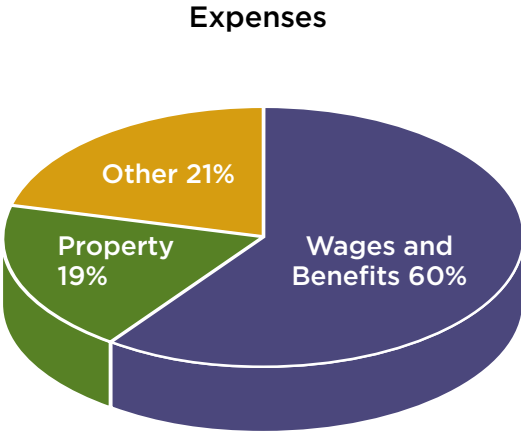
Consolidated Balance Sheets
Year Ended June 30, 2015

Assets	2015	2014
Current Assets	\$ 23,619,591	\$ 14,609,974
Assets whose use is limited	81,428	65,000
Assets whose use is limited by donors	6,416,435	6,163,748
Property, Plant and Equipment	95,889,983	63,317,280
Other Assets	1,255,472	968,195
Total Assets	\$127,262,909	\$ 85,124,197
Liabilities & Net Assets		
Current Liabilities	\$ 11,126,805	\$ 6,050,975
Long Term Debt	54,466,802	30,107,257
Advanced Fees	52,896,162	39,366,469
Other Liabilities	2,403,395	2,682,361
Total Liabilities	\$ 120,893,164	\$78,207,062
Net Assets		
Unrestricted	\$ 125,902	\$ 753,387
Accounting Prior Year Adjustment	(172,592)	
Restricted	6,416,435	6,163,748
Total Net Assets	\$ 6,369,745	\$ 6,917,135
Total Liabilities & Net Assets	\$127,262,909	\$ 85,124,197



Statement of Revenues and Expenses
for Fiscal Year 2015

Revenue	2015	2014
Net direct service revenue	\$ 26,951,534	\$ 26,630,097
Contributions	1,281,785	560,376
Realized investment income	546,102	871,487
Other income	404,077	367,459
Total Revenue	\$ 29,183,498	\$28,429,419
Expenses		
Salaries, benefits, and contracted services	\$ 17,672,813	\$ 18,071,892
Depreciation and amortization	4,630,376	4,400,158
Bond interest and fees	959,170	1,068,338
Other expenses	6,041,319	6,602,492
Total Expenses	\$ 29,303,678	\$30,142,880
Excess of revenue over expenses	\$ (120,180)	\$ (1,713,461)
Unrealized gain (loss)	\$ (254,616)	\$ 1,073,804
Increase (decrease) in net assets	\$ (374,796)	\$ (639,657)
Uncompensated Care (assistance to individuals)	\$ 3,879,725	\$ 3,461,751
Investment in Property and Equipment:	\$36,464,939	\$ 9,237,088



This year marked the most rapid expansion effort in the history of Tel Hai. All three levels of care, including residential living, personal care and skilled care, received tremendous additions and adaptations to our campus landscape.



Above: Kenneth and Claudette Nace review their Greystone apartment selections with Tracy Weaver, Sales and Marketing Associate. The Naces reserved the 105th apartment in StoneCroft's Bluestone and Greystone buildings.

Tel Hai welcomed residents of StoneCroft's Bluestone and Greystone buildings over the summer months, which marked a 39% increase in our residential living population. Tel Hai finalized plans for Brownstone, which will add 43 apartments with 9 floor plans ranging from 954 to 2,182 square feet. We anticipate Brownstone construction to begin in the summer of 2016 and conclude in fall of 2017.

Tel Hai's expansion effort continued during the year with the planning and presales of 19 additional Woods Edge cottages, which will be located on Bay Tree Court. The cottages will feature 3 floor plans ranging from 1,582 to 1,890 square feet and include the popular Berkshire, Lancaster and Chester design layouts. The new cottages, which sold out in just 2 months, will feature 2 duplex buildings and 5 triplex buildings, of which 11 cottages feature a walk-out or daylight basement.

Lakeview Personal Care received an extensive facelift that expanded the front porch facing Tel Hai Circle, reconfigured work spaces for staff and created Maple View, the new memory support neighborhood, which includes 5 apartments.

The intimate setting is designed for residents with cognitive impairments and includes a reception desk, virtual window and quiet room, complete with relaxing chairs and a calming fish tank. With open access to our



Resident Paula Fetterman enjoys watching the fish in the Quiet Room in Maple View Memory Support Neighborhood with Lakeview Personal Care Resident Services Coordinator Carol Audet, RN.

Adult Day Services 'Neighborhood Club,' Tel Hai's dedicated staff can now provide caregiving and programming to Maple View residents in a conveniently connected neighborhood.

In November, Tel Hai received a \$25,000 grant from the McKeown Foundation for the construction of Maple View. Formed in 2007, The McKeown Foundation was established as a family-run

organization to support individuals suffering from Alzheimer's and the families affected by it. The Foundation generously supported Tel Hai's vision to advance our capacity to care for residents with cognitive impairments.

In response to resident feedback requesting increased privacy, Tel Hai converted two semi-private rooms to private rooms in Garden View, our short-term rehabilitation

neighborhood. Aimed to enhance the rehabilitation experience, all rooms within Garden View also received flat-screen, wall-mounted televisions during the year.

Tel Hai is blessed with more than 485 dedicated employees who provide exceptional service, high-quality care and compassionate assistance to our residents. As an employer, Tel Hai is committed to provide opportunities to equip and strengthen our employees' ability to be their best—both personally and professionally.



Above, left to right: Cathy Yoder, Leader of the Year; Cindy Dallara, Rookie of the Year; Diego Rupert and Sharon Canull, Harmony Award winners; and Matt Strohecker, Employee of the Year.

During the year, Tel Hai focused on strengthening our employee experience by implementing the F.A.C.T.S. (fairness, appreciation, communication, training, and specific department plans).

In February, we honored outstanding staff performance during our Employee Celebration event. Matt Strohecker, Information Technology Specialist, was honored as Employee of the Year for his commitment to living out the mission and vision of Tel Hai. Cathy Yoder, Vice President of Marketing, was honored as Leader of the Year for her two decades of loyal service in guiding the future of the community. Cindy Dallara, Personal Care Administrator, was honored as Rookie of the Year for her impressive contributions during her first year, while Sharon Canull, Director of Finance, and Diego Rupert, Hospitality Aide, were honored as the Harmony Award winners for their teamwork and service.

The Employee of the Quarter program is designed to recognize individuals who continually demonstrate a high commitment to customer service, exceptional teamwork, stellar problem solving skills, and significant innovation, and who model our Tel Hai values. We honored the following individuals, including: Mike Sendeki, Marie Chapman, Demetrius Norris, Linda Jacobs, Tracy Weaver, David Hicks, Jennifer Hennelly and Chris Richardson.

This year's Customer Service Stars—nominated by residents, staff, guests or friends of the community—are employees who fulfill Tel Hai's customer service commitment of exceeding customer expectations. We honored Mary Anne Brugler, Barb Finley, Diane Kabbeko, Frank Campbell, Marissa Brubaker, Janelle Kocher, Jodie Rice, Ginny Crasten, Tim Clarke, Justine Hall, Alicia Guthrie, Sherri Marcus, Dave Bechta and Rob Sommers.

Human Resources introduced the Relias Learning Management System to all employees throughout the organization, regardless of role or responsibility. Relias, an interactive, online education solution, has equipped our employees with customized training modules to increase job knowledge, safety and compliance efforts. Additionally, employees participated throughout the year in the Dave Ramsey 'Smart Dollar' program, which provided invaluable money-management techniques to secure and improve their personal finances.

The Finance Department embraced available technological advancements with the debut of a new employee payroll system called SmartLinx Solutions, which streamlines the processing of timekeeping, reporting and data processing. The conversion now allows Tel Hai the ability to better utilize employee time and capacity by working smarter and faster.



Tel Hai Retirement Community Management Team: Front Row, Seated, Left to Right: Janice Williams, Meadows Administrator; Katie Buck, Residential Living Administrator; Teresa Long, Executive Vice President, Resident Services; M. Sue Verdegem, Senior Executive Vice President, Finance & Administration; Tammy Jacobs, Director, Adult Day Services. Middle Row, Standing, Left to Right: Toni Balla, Director, Purchasing; Cal Roggie, Director, Information Technology; Keeli Looper, Vice President, Human Resources; Michele Dombach, Vice President, Development; Sharon Canull, Director, Finance; Cathy Yoder, Vice President, Marketing; Joseph J. Swartz, President & CEO; Jolene Weaver, Director, Communications; Chris Fritzen, Director, Rehabilitation Services. Back Row, Standing, Left to Right: Bruce Hartshorne, Executive Vice President, Operations; Scott Miller, Director, Facilities Services; Chasity Brown, Director, Wellness; Tim Herr, Vice President, Pastoral Care & Corporate Compliance; Chris Anthony, Director, Dining Nutrition Services. Not Pictured: Amy Whary, Director, Volunteer Services; Cindy Dallara, Lakeview Personal Care Administrator; Sue McGinley, Director, Nursing; Rachel Cessna, Director, Child Day Care.

Valuing the emotional and physical wholeness of our employees, the Wellness Department unveiled a new initiative called 'Move It to Lose It.' Aimed to provide employees an incentive challenge to increase their personal health, opportunities are provided each quarter such as exercising with a co-worker or resident, choosing 'Sensible Selection' during mealtimes, or participating in educational seminars. Throughout the year, the innovative program gained traction, participation increased, and employees demonstrated their commitment to the betterment of their overall wellness.

Striving for continual advancement, departments throughout Tel Hai marked 2014-2015 with engaging enrichment and educational opportunities. Dining Nutrition Services rolled out their new employee orientation program which combines departmental onboarding, technical education and safety training for service staff. Lakeview Personal Care and Adult Day Services staff also received new specialized dementia training, equipping them with 'best practices' to serve residents.

Enriching the lives of residents by providing high-quality care and service is always the focus of our operations. We are here because they are here. God has blessed the mission of Tel Hai, allowing our staff and residents to collaborate during the past year on several initiatives to best nurture each life we touch.

To enhance services offered to residents, a highlight of the year was the implementation of the Residential Living Wellness Nurse position, currently held by Peggy Bradley. With decades of service at Tel Hai, Peggy formerly served as Director of Nursing in Meadows Health Care Center. With this transition, Peggy supports our residents through completing clinical assessments, providing health and social service support and responding to medical emergencies.

In our Therapy Department, the cutest (and furriest) addition to the team includes Sophia, a 2-year-old Miniature Goldendoodle, the proud dog of Department Director Chris Fritzen. Sophia assists our clinicians when providing rehabilitation services such as stretching, petting and hand mobility movements.

From end-of-life moments to residents requiring in-home rehabilitation, Sophia's bedside visits often bring comfort and smiles to many of our residents.

Lakeview Personal Care's 'Home to Home' initiative was fully implemented in 2014-2015, which encourages a person-directed care model where residents—not staff—choose their preference of living, including physical environment, flexibility and choice, relationships and community. Residents are now leading small groups such as jewelry making, prayer time, and a men's social.



In our Wellness Department, a new Activity Advisory Committee was created for residents residing in Meadows Health Care Center. Meeting once a month with the Wellness Staff, residents provide insightful feedback on what activities, programming and special events they would like to enjoy.

Tel Hai's Adult Day Services added an explosion of fun during the year. A plan was created to increase both the variety and selection of daily activities, which included the arrival of a generous donation—an Xbox 360 with Kinect gaming system. The gaming system allows residents an enjoyable way to incorporate socialization with exercise.

Residents often provide invaluable feedback on our culinary offerings on campus. During the year, Dining Nutrition Services developed and executed new special dining events and holiday meals, including 'Mediterranean Night' and 'Seafood Night,' just to name a few. Each month highlights a new culinary adventure which takes our residents to places and tastes around the world.

In June, we opened the Stone Hearth Grille, located in StoneCroft Commons. The restaurant features casual, café-style dining in a cozy setting with fireplaces and an outdoor seating area called The Terrace. The menu includes signature, made-to-order items, weekly specials and the newest hit—shrimp and chicken stir-fry!



Resident Patricia Towne enjoys the new stir-fry station at the Stone Hearth Grille in StoneCroft Commons.

Additionally, we expanded our in-house, freshly made 'Grab-n-Go' items, including soups, sandwiches, wraps, and yogurt parfaits. We provided taste-testing opportunities and education classes on food trends like 'gluten-free' and debuted *The Epicurean*, a new, quarterly newsletter with nutrition and food facts.

Enrichment opportunities continue to expand at Tel Hai with the

increased depth of programming offered by our Life Enrichment Committee and Concert Series events. From the Valley Forge encampment of 1777 to the sounds of the Brandywine Harp Orchestra, this year marked an enhancement in a vibrant lifestyle experienced by residents and guests.

Opposite page: Dr. William Foxx receives rehabilitation with the help of Tel Hai occupational therapist Ashley Spangler and Sophia, a Miniature Goldendoodle therapy dog.

Tel Hai has the privileged opportunity to provide spiritual care, counseling, enrichment and dynamic worship services to residents, staff, families and greater community. Demonstrating the theme of ‘momentum’ in action, this year marked a tremendous period of expansion of the Pastoral Care Department in many ways.



Above: Chaplain David Hicks (right) joined Tel Hai full time in May, and now has more time to spend with residents of the community, like John Stoltzfus (left).

In May, Chaplain David Hicks joined Tel Hai full time after serving our residents in a part-time capacity since 2010. Formerly Pastor of Faith Alliance Church in Glenmore, Pennsylvania for more than 18 years, David’s new role will enable him to enrich the lives of those at Tel Hai to an even greater capacity.

Held quarterly, the Pastoral Care Department added Sunday evening Vespers services, providing a comforting time of music, prayer and reflection. In addition to Sunday and Wednesday morning chapel services, Catholic Mass, liturgical communion and special holiday services, the department expanded their offerings of special events and outreach opportunities. In March, the department hosted two well-attended movie nights, free to the greater Honey Brook community. *Heaven is for Real* is a

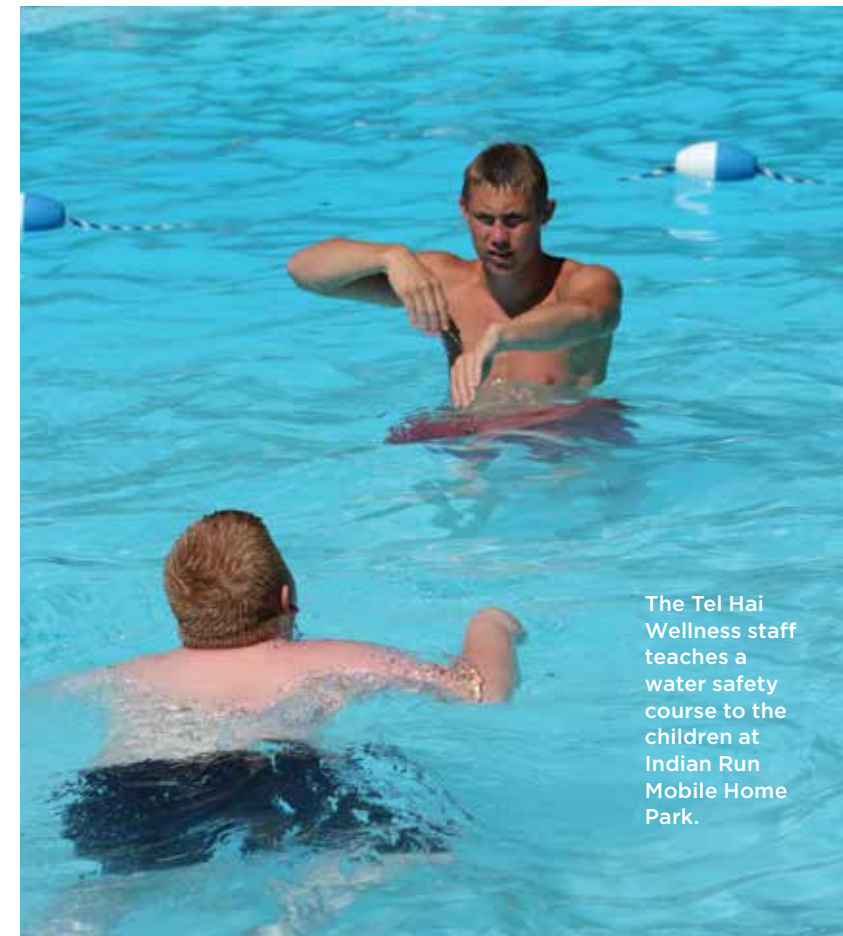
2014 American Christian drama film directly adapted from the 2010 book about a four-year-old boy who says he experienced Heaven during emergency surgery. *God’s Not Dead*, another 2014 Christian drama hit, follows an evangelical Christian college student who finds his faith challenged by a philosophy professor who believes that God does not exist.

Community connections were solidified once more with the creation of an intentional outreach effort to Tel Hai’s valued faith communities called Faith Connections. This partnership enhances communication between faith-covenanted churches and conferences with Tel Hai, providing a platform for sharing, education and ministry.

TEL HAI WOULD LIKE TO THANK ALL OUR PARTICIPATING CONGREGATIONS:

*Conestoga Mennonite Church
First Baptist Church of Pequea
Fairview Evangelical Presbyterian Church
Goodwill United Methodist Church
Honey Brook Presbyterian Church
Maple Grove Mennonite Church
Parkesburg Baptist Church
Pine Grove Church
Twin Valley Bible Chapel
Atlantic Coast Conference of the Mennonite Church USA*

Community, a core value of Tel Hai, isn’t just a cliché or catchphrase. It’s an honest commitment of the residents and staff to serve those beyond our campus by demonstrating acts of generosity, partnership and collaboration.



The Tel Hai Wellness staff teaches a water safety course to the children at Indian Run Mobile Home Park.

This year marked an extraordinary period of outreach to individuals, families and organizations that benefit from Tel Hai’s synergistic approach to unifying community.

Tel Hai’s Social Accountability Committee led efforts to combat poverty and increase accessibility for senior care. Tel Hai partnered with the Rotary Club of Twin Valley and Hearts in Hands Community Center in Indian Run Mobile Home Park to coordinate the donation and distribution of 131 backpacks and school supplies to low-income families and children attending Honey Brook Elementary School. The children at Indian Run also participated in a one-week water safety course and were provided a ‘summer pack’ including sunscreen and a beach towel.

Within the pool, Tel Hai welcomed students from Twin Valley High School National Honor Society who played a spirited season of water volleyball with residents during the winter months. The swim lesson program also expanded during year, which offers more than 20 classes per week, with an average enrollment of 75 children during 8-week sessions.

During the year, Tel Hai has been planning and preparing for the 2015-2016 school year when the StoneCroft Aquatic Center will host the Twin Valley Aquatic Club for both swimming practices and meets.

Unifying *Community*

The Therapy Department expanded opportunities with various colleges and universities to provide clinical internships for rehabilitation students. In October, Tel Hai hosted students from Penn State Berks pursuing their associate's degree in occupational therapy. Tel Hai clinicians taught classes on modality, seating and positioning, which enhances the therapy experience for patients.

Dining Nutrition Services provided mentorship opportunities for college students taking the certified dietary manager's course and

seeking a dietetic internship. Tel Hai participated in a nutrition shadowing and co-op program with students pursuing careers in culinary arts from the Octarara Area Career & Technological Center and the Berks Career & Technology Center. Sybil Oswalt, Tel Hai's Dietician, serves as a board member for the Honey Brook Food Pantry and also led a food drive benefiting the Twin Valley Food Bank, where more than 425 pounds of food were collected and distributed.

In November, more than 55 businesses and organizations provided educational and service information at the 18th Annual Merchant's & Community Services Faire. December's Holiday Bazaar also welcomed visitors and friends to the Tel Hai campus to explore goods from local artisans and crafters.

The 19th Annual High School Art Exhibit, held in February, included 199 pieces from students attending 7 area high schools. More than 300 visitors enjoyed the exhibit, which showcased 8 mediums, including drawing, painting, photography, ceramics, sculpture, design, mixed media and printmaking.

Residents and staff 'adopted' 75 tags off the Salvation Army Angel Tree, providing Christmas toys to local Honey Brook and Coatesville families. We partnered with Hearts & Hugs for Hope to hold a pajama drive benefiting cancer patients at the Lancaster

Below: Victoria Pan, from Downingtown East High School, won first place in the 19th Annual High School Art Exhibit for her painting on canvas titled *Once Upon an Autumn Dream*.



General Health Ann B. Barshinger Cancer Institute. The Tel Hai Blood Drive marked another success as 36 individuals donated blood to the Miller-Keystone Blood Center. Additionally, Tel Hai's Memory Screening program included 26 participants, many of whom received therapy or were referred to their primary care physician.

Lastly, Tel Hai's residents not only contribute to—but lead—outreach initiatives that greatly impact our community. The Tel Hai Sew Creative worked year-round on 18 projects, such as their annual 'Sew-In,' which produced a record 92 quilts benefiting

veterans at the Coatesville Veterans Affairs Medical Center and Andrews Air Force Base.

In cooperation with the Calico Cutters, the Sew Creative created hundreds of handmade items that were given to children of domestic violence, cancer patients and the homeless.

Above: The Tel Hai Sew Creative generously donated pillowcases to ConKerr Cancer, which provides handmade pillowcases to children with cancer during their hospitalization. Right: Dedicated residents join together during April's 'Sew-In.'



Tel Hai experienced momentum with our efforts of continuous improvement in the care and service provided to residents, daycare children, future residents and visitors to the community. Regulatory inspections and surveys provide Tel Hai an opportunity for refinement of our processes and procedures.



Above: The 2015 Summer Youth Program increased from last year, with 45 youth fulfilling 400 volunteer hours. Opposite page: Children from the Children’s Learning Garden enjoy intergenerational activities with the residents of Lakeview Personal Care.

The Meadows Health Care Center made significant progress regarding the 2015 PA Department of Health survey outcomes, while Adult Day Services experienced a citation-free survey from the PA Department of Human Services.

Dining Nutrition Services had a deficiency-free PA Department of Health survey for food and nutrition, while the Chester County Health Department inspection resulted in one minor observation, along with the PA Department of Human Services survey with one minor violation.

The Volunteer Program at Tel Hai continues to play a vital and increasing role in both the operations and enrichment of residents’ lives. More than 375 volunteers logged 35,436 hours of service on the Tel Hai campus and another 4,532 hours in the surrounding community. At the 2015 Volunteer Recognition

Banquet, Louise Wenger was honored as Volunteer of the Year for her efforts in contributing to the betterment of Tel Hai. Additionally, our 2015 Summer Youth Program also increased from last year, with 45 youth fulfilling 400 volunteer hours.

The 9th Annual Day in the Country also saw a measurable increase in participation. The open house community event featured a pie and quilt auction, raising more than \$2,350 for the *Care Assurance Fund*. Twenty-eight homemade pies were auctioned off to 43 bidders racing to win a delicious delight. From self-guided campus tours to the resident hobby display, 63 households explored life at Tel Hai, which resulted in many new relationships for the Marketing Department.

Tel Hai’s Children’s Learning Garden—which supports the social, intellectual, creative, and emotional development of children—achieved exceptional milestones during the year, including their reaccreditation by the National Association for the Education of Young Children (NAEYC) for another five years. NAEYC Accreditation ensures that high-quality programs are provided to children in a safe and nurturing environment while promoting early childhood development.

The Children’s Learning Garden also received a \$19,000 grant from the Keystone STARS program, which promotes continuous



improvement through quality standards. Child care programs may enter the Keystone STARS program voluntarily with levels ranging from 1 to 4 stars, with the rating based on research-based standards for staff education, the learning environment and the business management of the center. Our center received 4 stars and used grant monies to purchase iPads for each classroom, books and outdoor materials, including a science table and project table.

ON THE HORIZON: 2015-2016

WHO KNOWS WHAT YOU WILL DIG UP!

Please join us at www.telhai.org/connect and explore 'Life on the Hill' as we turn 60 in 2016! Our year-long celebration of special events and programming will provide an opportunity to discover the joy of inspired living.

Connect with our community and find out what life is all about at Tel Hai!

OUR MISSION

Tel Hai Retirement Community provides high-quality care and services to enhance personal dignity, autonomy, and lifelong enrichment as a demonstration of Christ's love for all persons.

OUR VISION

To be a distinctive Christian model, inspiring respect for seniors
and setting the standard for quality service.

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